

Dear Customer,

Starting from **June 10th 2020**, new General Conditions will be applied to your Contract related to e-Mobility charging services supplied by Duferco Energia.

Please find below a summary of the Modifications:

with regard to Articolo 1 – Oggetto del contratto (Object of Contract):

it has been introduced a new paragraph that states that general conditions are valid to charge on **charging stations up to 50 kW only**.

This paragraph also introduces the possibility for Duferco Energia to introduce new tariffs for Ultra Fast charging stations (more than 50 kW). Till the entry into force of dedicated or supplementary tariffs, current tariffs remain valid also for Ultra Fast charging stations.

with regard to Articolo 3 – Fatturazione e pagamenti (Invoicing and payments):

it has been introduced a new paragraph that introduces – for some of the charging stations enabled by our services – an additional fare (**Corrispettivi Addizionali**) for the **occupancy of a charging plug** after the charging process has been completed (no request of energy by the car).

This measure is necessary due to the increasing of the number of electric vehicles and the need to let the wider number of users charging from a public charging station and it has been at first introduced from the CPO (charging point operator) to the MSP (service provider).

Related information will be introduced in **App D-Mobility** and on **website mobility.dufercoenergia.com**.

Since this communication you may receive notifications via App or SMS at every relevant charging event, e.g. "Fine Ricarica" (charging phase completed), starting of grace period (eventually, up to 30') and/or "Fine Sessione" (end of charging session, cable unplugged).

Within the entry into force of these modifications no additional fare will be applied.

Pay attention: this additional fare is not intended as an alternative to the fine that may be applied to Public Authorities in respect of Codice della Strada, art. 158 – Comma 1, lett. h-bis) e 5.

Please click on the button Modifiche Contrattuali to see a preview of the new defined articles. Other Conditions of Contract remain valid.

As per Article 8 you can terminate the Contract without any cost, sending a request via registered postal letter within a month from this notice.

We remain at your disposal for any further information or support.

Best regards,

Duferco Energia SpA