

Dear Dealer

Some EV6 vehicles may exhibit issues with the heating performance inside the vehicle. KMC are aware of the issue and have released a software update to remedy the issue.

Please see TSB: KCE21-71-E080-CV for latest software upgrade.

Some issues that have been encountered are as follows

1. Intermittent or no heating without DTC
2. Intermittent or no heating with DTC
3. Scheduled Heating not working

For vehicles suffering with no heat and DTC's present, these vehicles may require a parts upgrade, possibly the inverter at the rear of the E-Compressor. Currently, only Inverters that are Version 1.7 are affected. We are still awaiting more information on this.

We would urge you all to make sure all EV6 models that are in your possession, have the latest software upgrades & Campaigns carried out during PDI, prior to customer handover.

Many thanks

Yours