

FCA Italy Vehicle Safety & Regulatory Compliance Field Product Analysis, Remediation & Safety Campaigns Administration

P. 0010/21

Turin, 16 February, 2021

Messrs.

FCA FOREIGN BRANCHES

ITALY MARKET

Att.

Service Manager

Importers

Att.

Mr Solfaroli

RECALL CAMPAIGN - 6315 (STEP 2)

Model: Fiat 500 BEV

Passenger airbag activated/deactivated: potential incorrect indication

On a batch of Fiat 500 BEV, the chassis range of which is comprised in the range from MX000260 to MX015598, due to an anomaly in the airbag control module software, the activation/deactivation status of the passenger airbag requested by the customer may be incorrectly indicated in particular fault conditions.

Various upgrades are available and for this reason the software of some electrical systems of the vehicle will be updated at the same time.

Therefore, action must be taken during pre-delivery inspections on the vehicles still in stock. For the vehicles which have already been delivered, customers must be contacted by means of the attached registered mail letter (Annex 1) and the attached operating cycle (Annex 2) must be implemented to upgrade all vehicles.

Best regards

A. Milizia

Annexes